

Privacy Policy for Vehicle Camera Technology

Amazon Logistics, Inc. (“**Amazon**”) makes vehicles available to your employer, a Delivery Service Partner (“**DSP**”), for your use as a Delivery Associate in connection with the pick-up, delivery, and related services (“**Services**”) that your DSP provides to Amazon. These vehicles may be equipped with camera technology (the “**Technology**”). The primary purposes of the Technology are to assist in the protection and safety of drivers and property, prevention of criminal offences, and defenses of potential legal claims. This Privacy Policy describes the information collected by the Technology, and how that information is used, shared, and protected by Amazon and your DSP. All drivers are required to review this policy and consent to the use of the Technology in DSP vehicles.

What personal information about Delivery Associates does the Technology collect?

Depending on what Technology the vehicle is equipped with, it may collect the following information:

- Delivery Associate identification information, such as full name, email address, face image, and biometric information. To learn more about use of face images and biometric information, please see the [Vehicle Technology and Biometric Consent](#) and [Photos Use and Biometric Information Retention Policy](#).
- Video camera recordings of the vehicle interior (including occupants of the driver and passenger seats) and external views to the front, right, and left of the vehicle. Portions of this footage may be uploaded from the device to Amazon or the Technology’s third party secure servers, for example, in the following circumstances:
 - Immediately when you tell the camera to record and upload;
 - Immediately when the camera detects that a potential safety incident has occurred;
 - If still available, when requested by Amazon or your employer DSP;
 - Immediately when information useful to improve maps and routing is detected.
- Information related to your operation of the vehicle including the following:
 - Vehicle location and movements, such as miles driven, speed, acceleration, braking, turns, following distance;
 - Contextual factors outside the vehicle, such as traffic lights and stop signs, proximity to other vehicles, whether the vehicle is in a construction or school zone;
 - Potential traffic violations, such as speeding, seatbelt non-compliance, and failure to stop at a stop sign;
 - Potentially risky driver behavior, such as distracted driving or drowsy driving.

How does Amazon use the information collected?

- To verify your identity.
- To promote your safety, and the safety of Amazon personnel and others, including by providing real-time in-vehicle alerts via the Technology when potentially dangerous conditions or behavior are detected.
- To assess your ongoing eligibility to perform services under your DSP’s contract with Amazon, in accordance with Delivery Associate eligibility requirements and service standards agreed with your employer DSP.
- To manage Amazon’s contractual relationship with your DSP, including assessing your DSP’s compliance with Amazon policies and service standards.
- To support DSP operations, safety programs, and incident investigations by making the Technology available to the DSP via a secure portal.
- To troubleshoot and improve Amazon’s services and the delivery experience.
- To improve the accuracy of mapping, routing and navigation data.
- To support insurance claims or disputes.
- In legal proceedings, and/or to defend Amazon’s legal position in legal proceedings.

With whom will Amazon share the information derived from the Technology?

- Your employer DSP. The data is available to your DSP through a secure portal.
- Amazon group companies. Your personal information may be disclosed by Amazon to other Amazon affiliates. All Amazon entities we share your information with are either subject to this Privacy Policy or follow practices that are at least as protective as those described in this Privacy Policy. We only share your information with Amazon entities that have a need to know or have access to it and where lawful to do so.
- Third-party service providers. Third party providers may be permitted to access, use and retain your personal information only for the purpose of providing services to Amazon as described in this Privacy Policy and only in a manner consistent with this Privacy Policy. Except for the purposes set forth above, Amazon does not otherwise share the information derived from the Technology with any third parties and does not sell the information.

How does Amazon secure your personal information?

Amazon will use appropriate and reasonable technical and organizational security measures to protect the information from loss, misuse, unauthorized access, disclosure, alteration, and destruction, and will restrict access at the company to those who need to know the information.

How may my DSP use the information collected?

A DSP may use the information for employment purposes, including as part of an investigation of suspected misconduct or violation of safety or other DSP policies based on the reasonable belief of management or litigation. Where the information is used in disciplinary proceedings, it will be retained and the employee will be permitted access within one month of the request. Under appropriate circumstances the information may be provided to law enforcement. In defenses of legal claims, or in pursuance of civil recovery, the information may also be provided to DSP legal representatives and may be used as evidence in legal proceedings.

How may my DSP secure my personal information?

To the extent that your DSP may access your personal information, it will use appropriate and reasonable technical and organizational security measures to protect your personal information from unauthorized access or disclosure and will restrict access at the DSP to those DSP managers and supervisors who need to know the information.